

Regulations for the parking facilities

1. Parking spaces with public access are subject to a parking fee. The amount of this fee is posted in the notice displayed at the entrance to each car park and on the TRIWO Hahn Airport GmbH website.
2. On entering a car park a ticket must be extracted from the machine at the entrance or entry must be recorded through use of a credit card valid for the duration the vehicle is expected to be parked. Accepted credit card companies are listed on the TRIWO Hahn Airport GmbH website. Parking tickets must be kept in a safe place. A contract for the rental of a parking space for a vehicle is concluded on acceptance of a parking ticket or when a credit card is read in. Vehicle guarding and safekeeping are not part of this contract. TRIWO Hahn Airport GmbH does not assume responsibility for vehicle safety. Parking spaces are used at the vehicle owner's risk.
3. Vehicles may only be parked in marked parking spaces. Vehicles parked outside marked parking spaces shall be removed at the owner's expense and risk. If the tenant or the owner of the vehicle has parked his vehicle in such a manner or whose vehicle was parked by the driver such that two parking spaces are blocked, a parking fee of 25 Euro will be charged. A parking space is blocked, when the vehicle was not parked within the parking marks or between the optical parking limitations. The German Highway Code (Straßenverkehrsordnung or StVO) analogously applies in all car parks. In all parking areas vehicles may only be driven at walking speed („dead slow“). It is prohibited to park a vehicle without valid license plates on the parking areas of Frankfurt-Hahn GmbH or to dismantle license plates of parked vehicles. Violations authorize the TRIWO Hahn Airport GmbH to tow the affected vehicle. The costs have to be paid by the customer.
4. Parking is limited to a period of six (6) weeks maximum unless a longer parking period is indicated on time and in advance to TRIWO Hahn Airport GmbH and the parking fee is paid for the entire period. Vehicles without a registration number, unlicensed vehicles or vehicles which have been parked for longer than six (6) weeks without the parking fee having been paid can be disposed of or auctioned off by TRIWO Hahn Airport GmbH in accordance with legal requirements, provided that a written notice to the vehicle owner or the tenant took place and has been unsuccessful. The parker or vehicle owner is entitled to the proceeds after reduction of all costs incurred and the parking fee. Should the parker or vehicle owner not stake his or her claim to the proceeds within one year after the sale or auction of the vehicle, these are awarded to TRIWO Hahn Airport GmbH.
5. TRIWO Hahn Airport GmbH is entitled to re-park or remove parked vehicles from parking spaces should operational requirements or imminent danger make this absolutely necessary.
6. TRIWO Hahn Airport GmbH is only liable for damage it and its staff or vicarious agents cause with intent or through gross negligence and does not accept liability for indirect damage or consequential damage. Liability for material damage to the vehicle is limited to the fair market value of the vehicle or the damaged vehicle parts on the day the damage is caused (current market value) to a maximum value of € 10,000. Liability in the case of personal injury to life, body and/or health is unlimited within the scope of legal requirements. Liability begins on entrance to the car park and ends on exit. Any damage must be reported to the staff of TRIWO Hahn Airport GmbH before leaving the car park and must be documented by an employee of FFHG. If this doesn't take place, a claim for damage is excluded. The intercoms on the ticket machines and at the entrances and exits and the terminal information desk can be used for the damage report. TRIWO Hahn Airport GmbH does not accept any liability for damage caused by other actions, such as damage to, destruction of or theft of parked vehicles that is attributable to third parties.
7. The tenant or the vehicle owner is liable for all by himself, his companions, employees, or representatives caused damage to the TRIWO Hahn Airport GmbH or third parties. In addition, he is liable for damage caused by contamination or damage to the parking space or parking facilities.
8. On collection of the vehicle the due parking fee must be paid in cash or in fulfillment through use of an authorised credit or EC card. The holder of a paid ticket is entitled to exit the car park. The TRIWO Hahn Airport GmbH has the right of retention and lien on the vehicle until full payment.
9. **The renter is obliged to maintain a minimum distance of 7.50 metres from the vehicle in front at the respective exit barrier. It is strictly forbidden to drive out of the car park with a shorter distance, in particular a minimum distance to the vehicle in front (bumper to bumper), in particular to avoid the parking fee. Due to the video surveillance of the parking areas, it is possible to identify the vehicles concerned in the event of offences. A contractual penalty of at least € 500.00 is payable and due immediately. This contractual penalty is also due for each case of leaving the parking areas without having previously paid the parking fee due. In case of each violation of one of the obligations under Section 9 of the parking regulations. The contractual penalty will be demanded without exception and, if necessary, enforced with legal assistance. TRIWO Hahn Airport GmbH also reserves the right to take criminal action in such cases.**
10. On loss of a parking ticket the parker must prove that he or she is entitled to collect the vehicle by presenting an official ID card and vehicle registration documents and, if he or she is not the owner, power of attorney. Therefore, a notice of loss must be issued and signed by the customer. The parking fee payable is calculated and charged based on the date of departure printed on the airline ticket or the date of recording the numberplate, which is performed daily by our personnel. Otherwise, a standard parking fee of € 300,- is payable. In any case, the minimum fee will be charged. The minimum fee is set out in the fees notice at the pay machine on the respective parking ground. In any case, a processing fee of € 75,- will be charged.
11. If a credit card is used, companies commissioned by the TRIWO Hahn Airport GmbH store and transfer the required personal data to settle payment of the parking fee within the purpose of this contract only. The data is transmitted encoded for security reasons. The entire credit card number is transmitted to the relevant credit company for the duration of the booking. The recorded numberplates of vehicles mentioned in point 5 are collected manually and electronically and are stored. Data is handled according to the General Data Protection Regulation (GDPR) and the German Data Protection Act (Bundesdatenschutzgesetz or BDSG). Reference is made to the data protection statement (https://www.hahn-airport.de/de/passagiere-und-besucher/parken?file=files/fha/downloads/Passagiere%20und%20Besucher/Parkplatz-Ordnung%20mit%20Datenschutzerklaerung_DE_November%2020231.pdf&cid=46)
12. The parker, vehicle owner or third parties are not permitted to display any form of advertising in car parks except for text printed on the body of the parked vehicle unless this has been previously expressly approved by TRIWO Hahn Airport GmbH in writing and on payment of a fee. Vehicles fitted out with advertising signs may not be parked without prior written consent from TRIWO Hahn Airport GmbH.
13. It is forbidden to enter car parks unless this is in conjunction with a valid contract concluded on the rental of a parking space. Pedestrians are not permitted to wait in the entrance and exit barrier areas and if they do so, this is at their own risk.
14. The Airport User Regulations (Flughafenbenutzungsordnung) and Schedule of Service Charges by TRIWO Hahn Airport GmbH are applicable.
15. Any instructions issued by car park personnel must be heeded.
16. The place of jurisdiction is Lautzenhausen unless otherwise prescribed by statutory provisions.

Effective from 01.05.2023

Data Protection Statement

The data of the user of the parking facilities resulting from the use of credit cards pursuant to clause 10 of the Regulation for the parking facilities are collected, processed, stored, and used by the commissioned companies. The pursuant to clause 10 of the Regulation for the parking facilities and possibly further registered license plates are collected, processed, stored, and used by the TRIWO Hahn Airport GmbH manually and by means of electronic data processing (EDP) within the scope of the purpose of the use of the parking facilities. All aforementioned personal data are exclusively used for the billing of parking fees. Generally, the TRIWO Hahn Airport GmbH uses the registered license plates exclusively within the company. This is not valid in case of the existence of an administrative offense or a criminal offense. Insofar as the TRIWO Hahn Airport GmbH sources out the processing of data concerning the use of credit cards ("commissioned data processing"), it contractually obligates the processors to use personal data exclusively in accordance with the requirements of the data protection laws and to ensure the rights of the data subject. A data transfer to other uninvolved places or people does not take place. After complete payment of the parking fees the personal data will be deleted or destroyed. The user of the parking facilities expressly agrees with entering a parking lot. According to the applicable laws, the user of the parking facilities has several rights relating to his personal data that are listed below.

1. Right to revocation
The consent granted by the user of the parking facilities for the processing of his personal data can be revoked at any time and with effect for the future pursuant to Art. 7 para. 3 GDPR. The legality of the processing carried out on the basis of the consent until the revocation remains unaffected.
2. Right to information
Under the statutory requirements of Art. 15, 19 GDPR, the user of the parking facilities may at any time request information as to whether TRIWO Hahn Airport GmbH processes personal data from him. If this is the case, the user of the parking facilities may also request information about the circumstances and configuration of the processing and details of the processed data.
3. Right to rectification
According to Art. 16 GDPR, the user of the parking facilities may request that incorrect information about his person be corrected if he cannot make a change himself.
4. Right to cancellation
Under the statutory requirements of Art. 17 GDPR, the user of the parking facilities may request that TRIWO Hahn Airport GmbH deletes personal data concerning him without delay.
The right to cancellation does not exist, inter alia, if the processing of the personal data is necessary for the exercise of the right to freedom of expression and information, for the fulfillment of a legal obligation to which Frankfurt-Hahn GmbH is subject (e. g. statutory retention obligation) or for the assertion, exercise or defense of legal claims.
5. Right to restriction of processing
The user of the parking facilities may demand the restriction of the processing of his personal data in accordance with Art. 18 GDPR.
6. Right to Data Portability
Under the conditions of Art. 20 GDPR the user of the parking facilities may demand from the TRIWO Hahn Airport GmbH to hand over the personal data concerning him that are processed by the Flughafen Frankfurt-Hahn in a structured, common and machine-readable format.
7. Right to contradiction
Under the conditions of Art. 21 GDPR the user of the parking facilities has the right to enter an objection to the processing of his personal data and to demand from the TRIWO Hahn Airport GmbH to stop processing. The right to enter an objection exists only to the extent required by law. Legitimate interests which require further processing may be opposed to the right to enter an objection.
8. Right to complain to a supervisory authority
According to Art. 77 GDPR, the user of the parking facilities has the right to complain to a supervisory authority if he should have cause for complaint, in particular if he considers that the processing of his personal data is not in accordance with the legal requirements and the requirements of this Privacy policy.
9. Data Protection Officer
If the user of the parking facilities wants to make use of his data subject rights, he can - with sufficient legitimacy - contact the data protection officer of TRIWO Hahn Airport GmbH:

Herr Stefan Auer, MBA (Master o.B.A), Dipl.-Betr. (BA), Datenschutzbeauftragter (TÜV Süd)
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The provisions of the General Data Protection Regulation and the Bundesdatenschutzgesetz apply.