

## General Terms and Conditions for the commercial use of the terminal bypass as well as stopping and/or parking on the property of Frankfurt-Hahn Airport for transport and taxi companies

- 1. Vehicles of commercial transfer providers, transport and taxi companies, commercial car park providers and shuttle services from and to commercial car parks outside the premises of TRIWO Hahn Airport GmbH are prohibited from entering the terminal (§ 903 BGB). The only exceptions are vehicles of providers who have concluded a corresponding agreement with TRIWO Hahn Airport GmbH for the use of the terminal bypass. The aforementioned companies are also not permitted to use the free parking time by taking out a parking card.
- 2. Parking is only permitted in the designated parking areas. There is an absolute ban on stopping and parking in the entire area of the bus station. The charge for the car parks is based on the separately displayed price lists. Vehicles parked without authorisation inside or outside the terminal bypass will be towed away by a company commissioned by TRIWO Hahn Airport GmbH. The costs for towing shall be borne by the transport/taxi company.
- 3. The companies listed in section 1 are prohibited from allowing their passengers to board and disembark in airport areas outside the terminal bypass, in particular in the area of the bus station. Exceptions to this are public traffic areas and roads on which stopping/parking is permitted in accordance with road traffic regulations and for which no prohibitive or restrictive signage is displayed.
- 4. By driving onto the airport premises, the user declares that either a legally valid contract for the use of the terminal bypass has been concluded with TRIWO Hahn Airport GmbH or that otherwise the vehicle is not being used by a company within the meaning of Section 1 of these GTC and that the vehicle is not being used for any of the transfer or shuttle services mentioned in Section 1. TRIWO Hahn Airport GmbH reserves the right to carry out appropriate checks by analysing video material and data from the number plate recognition system.
- 5. A contractual penalty of € 250.00 shall be payable for each violation of the instructions and prohibitions in sections 1 4 of these GTC.
- 6. Taxis may only be parked in the (taxi) parking spaces provided for in the contract.
- 7. Guarding and safekeeping are not part of the contract. TRIWO Hahn Airport GmbH has no duty of care.
- 8. When using the terminal bypass and fulfilling its commercial tasks on the premises of TRIWO Hahn Airport GmbH, the carrier must behave in such a way that persons, property and other legal assets of TRIWO Hahn Airport GmbH are not injured or damaged. Furthermore, he is obliged to inform TRIWO Hahn Airport GmbH of such possible incidents without being asked.
- 9. If the licence plate recognition does not work in individual cases, it is possible to gain access to the terminal by ringing the bell at the barrier and stating the name, transport/taxi company and the licence plate number of the vehicle.
- 10. Any changes concerning the transport/taxi company or the concession must be reported to the parking department of TRIWO Hahn Airport GmbH, Parking, Building 690, 55483 Hahn Airport. In the event of changes at short notice (e.g. replacement vehicle), the car park staff must be informed using the telephone number below.
- 11. The transport/taxi company is obliged to drive only at walking speed in the terminal bypass and to observe the traffic signs posted there. In particular, it is forbidden to leave the engine running when stationary, to honk the horn and otherwise disturb third parties, to park the vehicle in no-parking and no-stopping zones, to block two (taxi) parking spaces at the same time with one vehicle, to behave aggressively towards other transport/taxi companies or airport guests and to park on the kerb. The taxi company must ensure that no pollutants (e.g. oils, greases, petrol, air conditioning and/or cooling fluids, antifreeze) are discharged. In the event of violations, the transport/taxi company must reimburse TRIWO Hahn Airport GmbH for

the costs of removing the leaked pollutant, the costs of removing the affected road surface and the costs of repairing the road surface.

- 12. The instructions of the car park attendant must be followed.
- 13. The transport/taxi company may not offset any counterclaims against TRIWO Hahn Airport GmbH unless TRIWO Hahn Airport GmbH recognises the counterclaims, or they have been legally established.
- 14. The liability of TRIWO Hahn Airport GmbH and/or its vicarious agents is limited to intent or gross negligence. This also applies to breaches of duty by its employees or authorised representatives. Liability for indirect damage and consequential damage is excluded. In the event of injury to life, limb and health, THAG shall be liable without limitation within the scope of the statutory provisions. The maximum compensation per vehicle is EUR 5,000.00. The use of the airport premises is otherwise at the user's own risk. A claim for damages by the transport/taxi company is excluded or forfeited if it has not reported the damage to TRIWO Hahn Airport GmbH for the purpose of damage assessment before leaving the terminal bypass and the damage has been documented by an employee of TRIWO Hahn Airport GmbH. Damage must be reported immediately. Liability is excluded in the event of unauthorised, improper use or use not provided for in the contract by the transport/taxi company. TRIWO Hahn Airport GmbH is also not liable for theft, damage and/or destruction of motor vehicles, motor vehicle parts, vehicle contents or vehicle cargo by third parties (e.g. other commercial users, taxi companies, airport visitors, passengers or other persons).
- 15. the event of a breach of the contract and these GTC, a reminder will be issued and a warning fee of EUR 100 will be charged. Section 5 of the GTC remains unaffected. In the event of a third violation, a house ban will be issued for 3 months and all licence plate registrations of the transport/taxi companies in the licence plate registration system will be deleted. In individual cases, THAG reserves the right to warn the transport company again in writing beforehand. Should the licence plate registration system continue to detect that vehicles of the passenger transport company in question enter the terminal bypass again within the 3-month period while carrying out a commercial activity, the necessary criminal and civil proceedings will be initiated. At the end of the 3-month period, the licence plates will be registered again in the licence plate recognition system so that the terminal bypass can then be used again.

## Contact:

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