

General questions about parking

What is the difference between the various parking areas?

Parking areas PD and P1 to P3 differ in their distance to the terminal. Parking area P1 is situated directly in front of the terminal. The distance from PD to the terminal is approx. 150 m, the distance from P2 to terminal is between approx. 150 m and 600 m. Parking area P3 is located between approx. 600 m and 800 m from the terminal. P2 and P3 are long-term parking areas and open spaces with barriers. The "Terminal Kurzzeit" P1 is a short-term parking area. Here, the first 10 minutes are free of charge for persons categorised as consumers, but only for the first entry on the day in question. If the licence plate recognition system registers a second entry of the same licence plate for the same day, the normal parking fee of €3 per hour will be charged for this second entry directly from the time of entry. Vehicles entering the terminal bypass/P1 for commercial purposes in connection with passenger transport are not entitled to use the free parking time.

Are there any height or length restrictions for the parking spaces?

Yes, but only the car park deck PD has a height limit of 2.20 meters. There are no height or length restrictions on the other parking lots.

Are there special parking spaces for motorcycles?

No. You can use any parking space subject to charges with a motorcycle.

What are the parking fees?

On our website www.hahn-airport.de under the heading "Parking" you will find a parking fee overview as well as a map of the different parking lots.

Is there a minimum parking period?

No.

What is the maximum parking period?

You can use the parking areas without time restrictions.

Do I have to reserve a parking space?

No. There are sufficient parking spaces available in parking areas PD and P1 - P3. This ensures that you can use your desired parking space - even without a reservation.

Are the parking spaces open spaces or parking garages?

PD is a car park consisting of an uncovered upper level and a covered lower level. P1 to P3 are open spaces with barriers.

How far is the distance from the various parking lots to the terminal?

The "Terminal Kurzzeit" area P1 is located directly in front of the terminal. The distance from PD to the terminal is approx. 150 m, from P2 to the terminal is between approx. 150 m and 600 m. The P3 parking area is between approx. 600 m and 800 m from the terminal.

Are the parking lots guarded? How safe is parking at the airport?

No. The parking lots at Airport are not guarded, but there have been only few incidents so far. However, we cannot rule them out in principle. According to the parking lot regulations (Parkplatzordnung), TRIWO Hahn Airport GmbH assumes no liability for parked vehicles and will not pay for any damages.

Is there a shuttle service?

No. The terminal can be reached from all parking areas within walking distance.

What address can I enter in my navigation system to get to the parking lot?

Please enter the following address: "Flughafen Hahn" (alternatively, you can also enter the neighboring town "55483 Lautzenhausen"). Once you have reached the K2 district road, please follow this

main road for about two more kilometers. You will automatically drive onto the airport ground. From there on, our electronic parking guidance system and signs will show you the way to the various parking areas.

Parking process, entry, exit, payment

What are the parking fees?

The current rates for the respective parking period apply. A price overview for the parking lots can be found on our website www.hahn-airport.de.

How do I enter and leave the parking lot? How, when and where to pay?

If you have not made an online reservation, the following applies: You take a parking ticket at the entrance barrier and keep it carefully. Please do not put it behind the windshield, otherwise it may not be read by our machines after the trip due to light exposure. You pay for this ticket in cash or by EC/credit card at one of our ticket machines after returning from your flight. The pay stations are located in the corresponding parking areas and in the terminal. You will be allowed to exit the parking lot with the ticket you have paid for.

I don't get a parking ticket at the entrance barrier and it doesn't open. Why?

The parking lot is probably completely full. The signal "OCCUPIED" ("BESETZT") appears on the electronic parking guidance system and the light signal at the entrance lights up red. Please drive to another parking lot.

What do I do if there are problems at the entrance?

If you have a problem, please press the intercom button on the column of the entry barrier only once. This button is marked with a small telephone receiver. You will be connected to the parking service. Our employees are there for you 24 hours 7 days a week. If someone does not contact you immediately, please be patient. Please do NOT press the intercom button again!

How and when is the payment made?

If you have not made an online reservation, the following applies: The parking fee is due for payment before leaving the parking lot. You pay the parking ticket after returning from your flight at one of our pay stations in cash or by EC/credit card. The pay stations are located in the corresponding parking areas and in the terminal. You will be allowed to exit the car park with the ticket you have paid for.

What do I do if I have problems while paying at the pay station?

If you have a problem, please press the intercom button on the pay station only once. This button is marked with a small telephone receiver. You will be connected to the parking service. Our employees are there for you 24 hours 7 days a week. If someone does not contact you immediately, please be patient. Please do NOT press the talk button again!

Will I receive a receipt for the parking fees I have paid?

At the pay station, you will be asked after payment if you need a receipt. To do so, simply press the displayed button and the receipt will be issued directly at the machine.

What do I do if there occur problems at the exit?

In case of problems, please press the intercom button on the exit barrier column only once. This button is marked with a small telephone receiver. You will be connected to the parking service. Our employees are there for you 24 hours 7 days a week. If someone does not contact you immediately, please be patient. Please do NOT press the intercom button again!

Parking with a disabled person´s card

Where do I find parking lots for handicapped people?

Parking spaces for handicapped people are located directly in front of the terminal and in the terminal short-stay parking lot ("Kurzzzeit-Parkplatz").

Can I reserve parking space for a handicapped people?

No. It is not possible to reserve a those parking spaces. Please arrive without a reservation and without prior notification and take a parking ticket upon entry. There is no entitlement to a parking space for handicapped people.

Can I park for free or at a reduced rate in a parking space for handicapped people?

No. Currently, we charge the regular parking prices of the corresponding parking lot also for those parking spaces designated there.

Reservations

Can I do an online-reservation for a parking space?

Yes. Parking reservations can be made online via our website www.hahn-airport.de.

Can I reserve a parking space by phone?

No. It is not possible to reserve a parking space by phone.

Update: 19.08.2024